

10/1/18 Billing Considerations

September 24th, 2018

Dear Providers,

As of 10/1/18, some AHCCCS members will be transitioned into a single health plan, either an ACC plan or AIHP, which will align behavioral health services with physical health services under the same plan. *Note: The following members will see no change:

- ALTCS members (EPD and DES/DDD);
- Foster care children receiving services through the Comprehensive Medical Dental Program (CMDP); and
- Adults with a Serious Mental Illness (SMI) designation

This means providers will no longer have to navigate two separate networks for their medical and behavioral health services.

Checking Member Eligibility: It will be important for providers to check a member's eligibility as of 10/01/18. AHCCCS provides a training on how to verify a member's eligibility and enrollment, please visit:

<https://www.azahcccs.gov/Resources/Downloads/DFMSTraining/2018/MemberEligibility.pdf>

Change can be tough to navigate and we are here to help! Please send Steward Health Choice Arizona ACC and Regional Behavioral Health Authority (RBHA) claims:

DATES OF SERVICE BEGINNING OCTOBER 1, 2018:

STEWARD HEALTH CHOICE ARIZONA
CLAIMS DEPARTMENT
410 N. 44th ST., STE 500
PHOENIX, AZ 85008
EDI: 62179

DATES OF SERVICE PRIOR TO OCTOBER 1, 2018:

FOR PHYSICAL HEALTH/ACUTE CARE:
STEWARD HEALTH CHOICE ARIZONA
CLAIMS DEPARTMENT
410 N. 44th ST., STE 500
PHOENIX, AZ 85008
EDI: 62179

FOR REGIONAL BEHAVIORAL HEALTH SRVCS:
STEWARD HEALTH CHOICE INTEGRATED CARE
BEHAVIOR HEALTH CLAIMS DEPT.
1300 S. YALE STREET
FLAGSTAFF, AZ 86001
EDI: 22100

Additional guidance on submitting claims (physical health vs. behavioral health) for dates of service prior to 10/01/18, please see our August 2018 Tips & Tricks Communication (http://www.healthchoiceaz.com/wp-content/uploads/mdocs/HC_TipAndTricks_August2018-v4.pdf)

If any questions, please contact your Network Provider Performance Representative.

Sincerely,

Provider Network Operations

